

Limited Warranty

J&H LED provides a limited warranty on eligible fixtures for a period of five (5) years from the date of purchase, unless a shorter warranty period is specifically stated on the product's specification sheet. This limited warranty covers defects in materials or workmanship and may include, at J&H LED's discretion, replacement of the complete fixture or replacement of defective components. Refunds are not provided under this warranty. Warranty coverage applies only when the product has been installed and used in accordance with the operating conditions, electrical requirements, environmental ratings, and other limitations stated on the applicable product specification sheet and installation instructions. This warranty does not cover damage resulting from misuse, improper installation, improper wiring, operation outside the product's rated specifications, physical damage, cosmetic damage caused by external forces, accidents, abuse, unauthorized modification, or acts of God. For non-LED fixtures, the same warranty terms apply to the fixture itself; however, standard replaceable light bulbs supplied with the fixture at no additional charge are excluded from warranty coverage. Approved warranty claims are limited to repair or replacement of the affected fixture or component. J&H LED reserves the right to inspect or request documentation relating to the product, installation, and claimed defect before approving warranty service.